

Coldwater Creek®

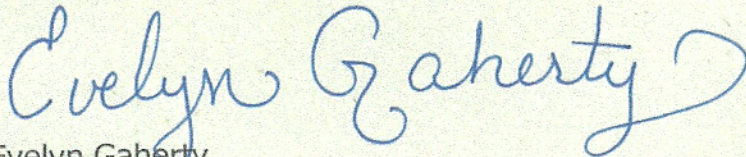
February 17, 2003

To Whom It May Concern:

Brookelyn Wolfe has been employed with Coldwater Creek since June of 1999. In those years she has worked on the Web Team as a Customer Service Internet Specialist. She is responsible for delivering above industries standards in Customer Service. She is comfortable assisting customers with the questions they may have about searching the Internet and placing orders.

As a web agent, she also checks the servers periodically to be sure they are in working order. She is able to identify problems if there are any. Brookelyn knows her way around computers and the Internet. She has been an asset to the team as well as Coldwater Creek.

If you have any questions, please let me know.



Evelyn Gaherty
WEB Team Supervisor
665-1029 or 665-1000